

## GATE TROUBLESHOOTING INSTRUCTIONS

If your automatic gate is not opening on your remote control, try the following:

1. Try using another control to open the gates such as a keypad or intercom. If this works, then try another remote control. If another remote-control works, then it is likely your remote-control batteries are flat. If no remote controls work but you can open the gates using other controls, you have a problem with your remote-control receiver.
2. Check that the power supply to the gate is on. If your automated gate was installed by us, we would have explained where the electrical isolation was at the time of installation. If you are unsure, then check your electricity consumer unit (fuse box) and see if any of the switches are in the off position. Read the labels of any switches that are off and if they are for the electric gate, switch them back on. If the trip switch returns to the off position again then you will need to ring us and ask for a visit by one of our engineers to repair your gate. If the switch stays on, then try your gate again. If the switch stays on but then trips off as soon as you operate the gate then you most likely have either a faulty motor, a damaged cable to the motor or an electrical joint on that cable with water in it.
3. If the power to the gate was on, try turning the power off, wait 30 seconds and turn it back on. This will reset any encoders for the gate.
4. Check the photocells are working – wipe clean and check there is no foliage or other obstructions.
5. Check that the push to open button (if installed) is not stuck in the pushed in position.

If none of the above helps, then your gate will need professional help – please contact us to arrange a call-out.

For details on how to manually release the gates in the interim please see overleaf...

## GATE TROUBLESHOOTING INSTRUCTIONS

### MANUAL RELEASE

All gate automation has a method of releasing the gates from their motors and operating them manually. Please follow these instructions for a **ROGER system...**

#### BR21 - R21 Series

##### UNLOCKING RL650 (fig. 1)

Remove the lock cover (ref. 1), fit the lock release lever included and turn by approximately 120° towards the centre of the gate (ref. 2). Manoeuvre the gate manually (ref. 3).

##### LOCKING RL650 (fig. 2)

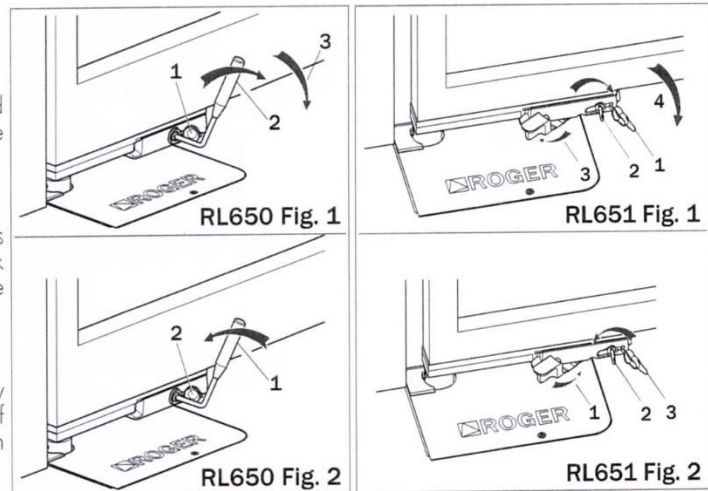
With the gate open, fit the lock release lever and rotate towards the gate hinges to return it to its original position. Fit the lock cover. The release system re-engages automatically when the gate is manoeuvred again.

##### UNLOCKING RL651

(Fig. 1) Remove the lock cover (ref. 1), insert the lock release key included and turn by approximately 90° towards the centre of the gate (ref. 2) without removing the key. Pull the lever to open completely (ref. 3). Manoeuvre the gate manually (ref. 4).

##### LOCKING RL651

(Fig. 2) With the gate open, turn the release lever (ref. 1) to return it to its original position. Turn the key by 90° towards the gate hinges (ref. 2). Fit the lock cover (ref. 3). The release system re-engages automatically when the gate is manoeuvred again.

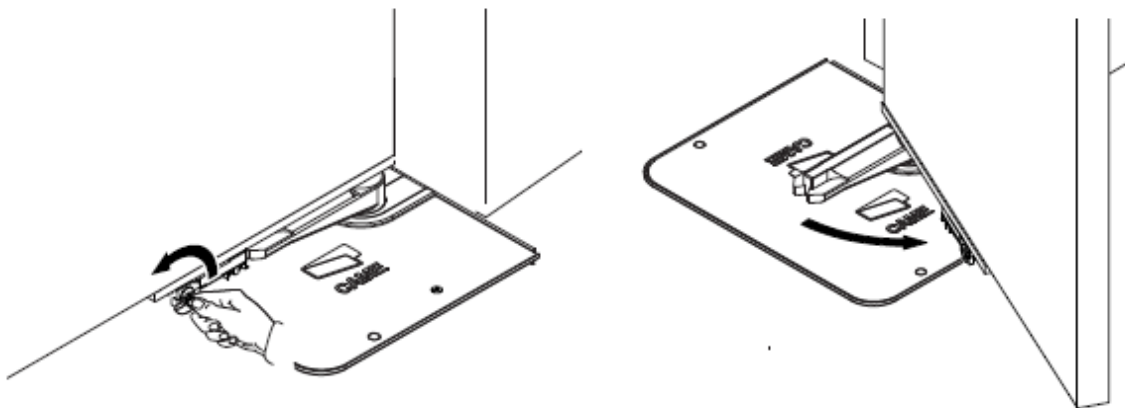


For

### CAME system use the following...

#### Manually releasing the leaf

Fit the key/lever into the release lock and turn it counter clockwise. Open the leaf until the end strike.



To relock the leaf, take it back to the closing position.

